SizzleGo Accessibility Conformance Report

VPAT® 2.5 (WCAG edition), based on the ITI VPAT template

Field	Detail
Product	SizzleGo web platform, sizzlego.com: SignUpGo, SchoolConferenceGo, EventTicketGo, FundDriveGo, FrontOfficeGo, CalendarGo, MessageGo, GazetteGo, AdGo, SportsHubGo, and the organizer app
Version	October 2026 release (build of October 1, 2026)
Report date	October 1, 2026
Product description	A web platform for schools, PTAs, and community groups: sign up sheets, conference booking, ticketing with reserved seating, fund drives, school messaging, calendars, and a resident newsletter. Organizers sign in; parents, volunteers, buyers, and donors use public pages without an account.
Contact	hello@sizzlego.com. Sizzle, 871 Oklahoma Ave, Manchester, MO 63021
Notes	Self evaluation by the maker. The public site, the GazetteGo resident app, and the signed in organizer app were all in scope. Email and text messages sent by the platform are plain, single column, and carry a text version.
Evaluation methods	Automated testing with axe-core 4.13 through Playwright on October 1, 2026, against WCAG 2.0, 2.1 and 2.2 A and AA rules: 27 public pages, 31 parent and family pages, and every organizer room and detail page, run on a seeded school of 800 families. Five serious issues were found (one contrast issue on a product page, one on a published newsletter, a dimmed status card, and unlabeled selects on two organizer screens); all were fixed and rescanned clean. A keyboard only walk of the sign up sheet, conference booking, general admission and reserved seat ticket purchase, and the fund drive on a 390 pixel wide screen. Code review of the shared design system (tokens, focus, motion, form controls). Manual screen reader review of the densest screens (reserved seat map, sign up sheets, conference booking, organizer dashboard) with VoiceOver on macOS and iOS and NVDA on Windows, performed September 4, 2026; a repeat on the October build is scheduled.

Applicable standards

Standard	Included
Web Content Accessibility Guidelines 2.1, levels A and AA	Yes
Web Content Accessibility Guidelines 2.1, level AAA	No

Standard	Included
Revised Section 508 (2017)	Covered through the WCAG 2.0 A and AA criteria, which the WCAG tables below include
EN 301 549	Not evaluated

Terms

- **Supports**: the functionality of the product has at least one method that meets the criterion without known defects, or meets with equivalent facilitation.
- **Partially Supports**: some functionality of the product does not meet the criterion.
- **Does Not Support**: the majority of product functionality does not meet the criterion.
- **Not Applicable**: the criterion is not relevant to the product.

Table 1: Success criteria, Level A

Criteria	Conformance level	Remarks and explanations
1.1.1 Non-text Content	Supports	Images carry alternative text. Decorative marks are hidden from assistive technology. QR codes are paired with a typed code. Automated check passed on all 28 pages.
1.2.1 Audio-only and Video-only (Prerecorded)	Not Applicable	No prerecorded audio or video. The only video elements are live, muted camera previews for photo capture and ticket scanning.
1.2.2 Captions (Prerecorded)	Not Applicable	No prerecorded media.
1.2.3 Audio Description or Media Alternative (Prerecorded)	Not Applicable	No prerecorded media.
1.3.1 Info and Relationships	Supports	Semantic headings, lists, tables with header cells, fieldsets, and labels bound to controls. Landmarks on every page.
1.3.2 Meaningful Sequence	Supports	Reading order follows the document order on every layout, including the responsive shell.
1.3.3 Sensory Characteristics	Supports	Instructions never rely on shape, size, or position alone.
1.4.1 Use of Color	Supports	Status is always paired with a label or icon. Required fields and errors are marked in text.

Criteria	Conformance level	Remarks and explanations
1.4.2 Audio Control	Not Applicable	No audio plays automatically.
2.1.1 Keyboard	Partially Supports	All navigation, forms, checkout, the reserved seat map, and organizer tools are keyboard operable. On the reserved seat map each open seat is its own tab stop, so reaching the order panel past a large map takes many key presses; a skip link is planned. The photo crop tool in the GazetteGo resident profile is drag only; a photo can be uploaded without cropping and town staff can crop it.
2.1.2 No Keyboard Trap	Supports	Menus and dialogs release focus with Escape or their close control.
2.1.4 Character Key Shortcuts	Not Applicable	No single character keyboard shortcuts.
2.2.1 Timing Adjustable	Partially Supports	Reserved seats are held for 10 minutes while choosing and 30 minutes during checkout so inventory stays fair; the seat can be taken again. GazetteGo resident sign in links expire after 15 minutes for security and can be requested again. Organizer sessions do not time out during use.
2.2.2 Pause, Stop, Hide	Partially Supports	The home page strip of organization names moves continuously; it pauses on hover and on keyboard focus, and stops under the reduced motion preference. A visible pause button is planned. No other content auto updates.
2.3.1 Three Flashes or Below Threshold	Supports	Nothing flashes. Confetti and reveals are gentle and disabled under reduced motion.
2.4.1 Bypass Blocks	Supports	Every page uses main, navigation, and header landmarks and a heading structure that assistive technology can jump by.
2.4.2 Page Titled	Supports	Every page has a unique, descriptive title.
2.4.3 Focus Order	Supports	Focus follows the visual order. Dialogs move focus in and return it on close.
2.4.4 Link Purpose (In Context)	Supports	Link text describes the destination; icon only links carry a label.
2.5.1 Pointer Gestures	Partially Supports	The photo crop tool uses drag and pinch. All other functions use single pointer activation. Uploading without cropping is the alternative.
2.5.2 Pointer Cancellation	Supports	Actions complete on release; native controls are used throughout.

Criteria	Conformance level	Remarks and explanations
2.5.3 Label in Name	Supports	Visible labels are part of the accessible name.
2.5.4 Motion Actuation	Not Applicable	No functions are operated by device motion.
3.1.1 Language of Page	Supports	The page language is set, and changes when a visitor switches to a translated version.
3.2.1 On Focus	Supports	Focus never triggers a change of context.
3.2.2 On Input	Partially Supports	Choosing a language in the language picker reloads the page in that language. The picker is labeled with its purpose; an explicit apply step is planned.
3.3.1 Error Identification	Supports	Errors are described in text next to the field and announced as alerts.
3.3.2 Labels or Instructions	Supports	Every field has a visible label above it; optional fields and formats are stated.
4.1.1 Parsing	Supports	Markup is generated by React with unique ids and well formed nesting.
4.1.2 Name, Role, Value	Supports	Native controls and labeled custom controls. The automated check found one unlabeled select on the organizer team page, fixed September 16, 2026.

Table 2: Success criteria, Level AA

Criteria	Conformance level	Remarks and explanations
1.2.4 Captions (Live)	Not Applicable	No live media.
1.2.5 Audio Description (Prerecorded)	Not Applicable	No prerecorded media.
1.3.4 Orientation	Supports	Layouts work in portrait and landscape; orientation is never locked.
1.3.5 Identify Input Purpose	Supports	Name, email, and phone fields carry autocomplete purposes.

Criteria	Conformance level	Remarks and explanations
1.4.3 Contrast (Minimum)	Supports	Text meets 4.5:1 (3:1 for large text) on every page. The design system records the ratio of every color pair. Automated check: zero violations on 28 pages, September 16, 2026.
1.4.4 Resize Text	Supports	Text sizes use relative units; pages remain usable at 200 percent zoom.
1.4.5 Images of Text	Supports	Only product logos are images of text.
1.4.10 Reflow	Supports	Content reflows to a 320 pixel width without horizontal scrolling; wide tables scroll inside their own container.
1.4.11 Non-text Contrast	Partially Supports	Focus rings, icons, and controls meet 3:1. Form field borders on white cards are lighter than 3:1 against the card; each field has a visible label and a strong focus ring. Darker borders are planned.
1.4.12 Text Spacing	Supports	Increased line, paragraph, letter, and word spacing does not clip or overlap content.
1.4.13 Content on Hover or Focus	Partially Supports	The organizer app's side rail expands on hover and can be pinned open. Escape to dismiss hover content is planned.
2.4.5 Multiple Ways	Supports	Site navigation, a sitemap, footer links, and help search. The organizer app has a rail and search.
2.4.6 Headings and Labels	Supports	Headings and labels describe their content.
2.4.7 Focus Visible	Supports	A 2 pixel high contrast focus ring on every interactive element, site wide.
3.1.2 Language of Parts	Supports	Translated pages set their language; content in another language is marked.
3.2.3 Consistent Navigation	Supports	Navigation and footers repeat in the same order on every page.
3.2.4 Consistent Identification	Supports	Controls with the same function share the same label and icon everywhere.
3.3.3 Error Suggestion	Supports	Error text says what to change.
3.3.4 Error Prevention (Legal, Financial, Data)	Supports	Checkout shows a review before payment; signups, bookings, and orders can be changed or cancelled from a manage link; refunds are available within the organizer's window.

Criteria	Conformance level	Remarks and explanations
4.1.3 Status Messages	Partially Supports	Confirmations and errors are announced through live regions. Some live counts inside the organizer app are not yet announced.

Legal disclaimer

This report describes SizzleGo as evaluated by its maker on the date above. It is provided for information and does not constitute a warranty. Contact hello@sizzlego.com for the current report or to report an accessibility issue.